



# Arctic Wolf Service Assurance

## **Mitigate Cyber Incident Costs With Financial Assistance Benefits**

Arctic Wolf's mission to end cyber risk focuses on defense-in-depth protection for every layer of cybersecurity. Arctic Wolf security operations solutions, including Arctic Wolf Managed Security Awareness®, Managed Risk, and Managed Detection and Response function in concert to reduce the likelihood of cyber incidents and mitigate their impact, minimizing cyber risk to organizations.

However, no single cybersecurity tool can stop attacks perfectly every time. Cybersecurity, IT, and risk management leaders need a plan to manage the outcomes of inevitable cyberattacks against their businesses.



### **Service Assurance Is Here**

Arctic Wolf Service Assurance is the answer. This unique customer benefit offers a key financial layer to cybersecurity.

Service Assurance is an exclusive, no-cost benefit, offered by Arctic Wolf in partnership with a third-party that supports the program delivery and underwriting. It is available to customers with a robust security partnership with Arctic Wolf.

***In the event of a cyberattack, Arctic Wolf Service Assurance provides up to \$1,000,000 in financial assistance for recovery activities, legal and regulatory expenses, and other associated business costs.***



**SERVICE ASSURANCE**  
THE PACK HAS YOUR BACK

DATASHEET

## **No-Cost Benefit**

Arctic Wolf Service Assurance is offered at no cost to qualifying customers. In addition, the level of available financial assistance does not depend on customer spend.

## **Comprehensive Support (Events Covered)**

Arctic Wolf Service Assurance provides financial assistance for a wide range of cybersecurity incident costs, including:

- ▶ Ransomware: support for costs associated with a ransomware incident
- ▶ BEC: support for costs associated with a business email compromise that leads to funds transfer or other fraud
- ▶ Compliance: support for regulatory penalties, fines, or other related costs triggered by a cybersecurity incident
- ▶ Cyber Legal Liability: support for lawsuit costs resulting from a cyberattack, related to privacy, security, data loss or misuse, or more
- ▶ Business Income Loss: support for the financial impact of a cybersecurity incident that results in lost business income



Total Benefit Amount	\$1,000,000 w/3yr contract	\$500,000 w/1yr contract
Ransomware and BEC	\$200,000	\$100,000
Compliance	\$200,000	\$100,000
Cyber Legal Liability	\$500,000	\$250,000
Business Income Loss	\$100,000	\$50,000



**Service Benefits**

Customers are eligible for up to \$1,000,000, when investing in Arctic Wolf's full product portfolio. A \$500,000 benefit is available to eligible customers leveraging MDR and one additional core product (MR/MA).

*Service Assurance is available for 12 months from subscription start date, and requires acceptance of additional standard terms and conditions.*

**About Arctic Wolf**

Arctic Wolf® is the market leader in security operations. Using the cloud-native Arctic Wolf® Platform, we help organizations end cyber risk by providing security operations as a concierge service. Highly trained Concierge Security® experts work as an extension of your team to provide 24x7 monitoring, detection, and response, as well as ongoing risk management to proactively protect systems and data while continually strengthening your security posture. And we now provide managed security awareness training to better inform and prepare your employees about security best practices and how to effectively respond against social engineering attacks.

For more information about Arctic Wolf, visit [arcticwolf.com](http://arcticwolf.com).

Arctic Wolf is able to make Service Assurance available at no cost to qualifying customers because of the comprehensive protection provided by our other security operations solutions, including:

 **Managed Detection and Response**

Built on the industry's only cloud-native platform to deliver security operations as a concierge service, the Arctic Wolf® Managed Detection and Response (MDR) solution eliminates alert fatigue and false positives to promote a faster response, with detection and response capabilities tailored to the specific needs of your organization.

 **Managed Risk**

Arctic Wolf® Managed Risk enables you to continuously scan your networks, endpoints, and cloud environments to quantify digital risks, discover risks beyond simple vulnerabilities, benchmark the current state of your environment, and implement risk management processes that harden your security posture over time.

 **Managed Security Awareness**

Microlearning ensures that employees are regularly informed about the latest threats and how to stop them at the point of attack. Awareness coaching provides expertise and guidance to security teams looking to mature their awareness program, sustain new, long-term employee behavior, and foster a culture of security within their organization.

Each of these capabilities is delivered by the Concierge Security® Team, the single point of contact for Arctic Wolf security operations solutions, serving as a trusted security advisor and an extension of your own security team. With a unique understanding of your environment, Arctic Wolf monitors your environments around the clock, and provides you with strategic guidance as well as a tailored protection that improves your overall posture along your security journey.

**This security operations approach is helping organizations of all sizes and verticals transform their cybersecurity—and we stand behind it with up to \$1,000,000 in Service Assurance.**

